Request for Internet & Network Connectivity

Effective January 1, 2016

NAME OF SHOW: NATIONAL AUTOMOBILE DEALERS ASSOCIATION

Please type or print the following information:

<table>
<thead>
<tr>
<th>EXHIBITING FIRM NAME</th>
<th>BOOTH NUMBER</th>
<th>DATE(S) OF SHOW</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ADDRESS</th>
<th>Email Address</th>
<th>TELEPHONE/FAX</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CITY, STATE, ZIP</th>
<th>On Site Contact</th>
<th>Name</th>
<th>Cell Phone #</th>
<th>ORDER CONTACT NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Quantity</th>
<th>Advance</th>
<th>Standard</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Line Service–(10/100 Connection) Public IP address</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shared Internet Service with 1 IP address</td>
<td>1</td>
<td>$1,100.00</td>
<td>$1,300.00</td>
<td></td>
</tr>
<tr>
<td>Additional IP Addresses</td>
<td></td>
<td>$129.00</td>
<td>$148.00</td>
<td></td>
</tr>
<tr>
<td>Shared Internet Service with 5 IP addresses</td>
<td>1</td>
<td>$1,597.00</td>
<td>$1,879.00</td>
<td></td>
</tr>
<tr>
<td>Shared Internet Service with 10 IP addresses</td>
<td>1</td>
<td>$2,177.00</td>
<td>$2,561.00</td>
<td></td>
</tr>
<tr>
<td>Shared Internet Service with 15 IP addresses</td>
<td>1</td>
<td>$2,757.00</td>
<td>$3,243.00</td>
<td></td>
</tr>
<tr>
<td>Shared Internet Service with 20 IP addresses</td>
<td>1</td>
<td>$3,223.00</td>
<td>$3,792.00</td>
<td></td>
</tr>
<tr>
<td>Dedicated Internet Service with 27 IP addresses</td>
<td>1</td>
<td>$6,200.00</td>
<td>$6,665.00</td>
<td></td>
</tr>
<tr>
<td>Dedicated Internet Service with 57 IP Addresses</td>
<td>1</td>
<td>$309.00</td>
<td>$361.00</td>
<td></td>
</tr>
<tr>
<td>8 port Hub/Switch Rental – A credit card is required to reserve a hub</td>
<td>1</td>
<td>$95.00</td>
<td>$110.00</td>
<td></td>
</tr>
<tr>
<td>16 port Hub/Switch Rental – A credit card is required to reserve a hub</td>
<td>1</td>
<td>$155.00</td>
<td>$180.00</td>
<td></td>
</tr>
</tbody>
</table>

Replacement cost of hub is $250.00. If not returned, the credit card will be charged.

Metered Broadband Service- Limited capacity for email purposes only

| 56 KB with 1 IP (Additional IPs cannot be added to this service) | $400.00 | $471.00 | |
| 256 KB with 1 IP (Additional IPs cannot be added to this service) | $600.00 | $705.00 | |
| 512 KB with 1 IP (Additional IPs cannot be added to this service) | $800.00 | $941.00 | |

Cat 5 cable – 25 foot  
Check if MCC Labor is required for installation______
$25.00  $30.00  $|

Cat 5 cable – 50 foot  
Check if MCC Labor is required for installation______
$50.00  $59.00  $|

Cat 5 Cable – 100 foot  
Check if MCC Labor is required for installation______
$75.00  $88.00  $|

Labor to install cables:  
1 – 4 cables - $38.00  5 – 8 cables - $76.00  9 – 12 cables - $114.00  13 – 24 cables - $152.00

Special Networking Configurations - Call (504) 582-3036 for quotes

LABOR: Charged in Half Hour increments. ½ hr. minimum

Monday - Friday 8:00am – 4:30pm $80.00/hour  
Monday – Friday 4:30pm – 8:00am & Sat. $120.00/hr. Sun., &Holidays - $160.00/hour

Total amount due

Orders received on site are subject to an additional 25% fee on the standard rates.

Please indicate drop location on the Utilities Location Form. Include floor plans with orientation. A move fee of $129.00 per line will be charged to relocate the circuit after it is installed. If no location is provided, the drop is installed in the center rear of the booth. Internet drops originate from overhead.

Any order placed within 21 days of event start date is subject to standard rate

CUSTOMER ACCEPTANCE OF TERMS AND CONDITIONS: ____________________________  
DATE: ____________________________

See reverse side for terms and conditions
LIMITATION OF LIABILITY

Except for claims for physical injury to persons, NOPFMI and its suppliers or subcontractors will not be liable for any special, or consequential damages or for loss, damage or expense directly or indirectly arising from or caused by the customer’s use or inability to use the system either separately or in combination with other equipment or software or for commercial loss of any kind (including loss of business profits) based upon breach of warranty, breach of contract, strict tort or any other legal theory whether or not NOPFMI or its suppliers or its subcontractors have been advised of the possibility of such damage or loss. In no event will liability exceed a refund of amounts actually paid to NOPFMI by company for their network attachment. Should there be a failure in connectivity performance as outlined above, customer will not be required to pay for connectivity for the prorated portion of service during which the failure occurred. The prorated amount will be calculated by dividing the time of failure by actual event hours as determined by the operation of the hours of the registration desk. In the event that the failure of connectivity is caused by a failure or disruption of NOPFMI’s internet service provider, NOPFMI shall take all reasonable and necessary steps to obtain whatever credits available from the provider and will credit those amounts against customer’s master account or make a cash refund to customer if the account has been paid in full. This shall be the limit of NOPFMI’s liability. Whenever used in this contract, the term “MCCNO” shall mean and refer to New Orleans Public Facility Management, Inc., the operating corporation for the Authority engaged in business as Ernest N. Morial Convention Center-New Orleans, hereinafter “MCCNO”.

TERMS AND CONDITIONS

1. Orders must be received a minimum of twenty-one (21) days prior to scheduled event opening for advance rates. Orders received less than twenty-one days will be charged at the standard rate. Orders placed on site are subject to an additional 25% fee on the standard rates.

2. Conditions for processing service order forms:
   a. Payment in FULL for services must accompany service orders. NO EXCEPTIONS. Service will not be installed if payment is not received.
   b. Personal checks will not be accepted.
   c. Incomplete information will delay processing. Booth number(s) must be included on the face of the form.
   d. Location of service in booth must be designated.
   e. Booth service is not available on floor surface. Adhesive velcro type tape[s] used on floor surface must be a type approved by the Morial Convention Center. Contact your service contractor or the Exhibit Services Division of the Convention Center for more details.
   f. Convention Center personnel are authorized to cut floor coverings when essential for installation of service unless otherwise directed.
   g. Installation of any service requirements crossing aisles will not be installed unless approved by Show Management.
   h. The equipment and services will be provided only during the dates of the event the Customer is participating.
   i. End user is responsible for compliance with all applicable federal, state or local laws pertinent to the use of all services. The Convention Center reserves the right to inspect all devices and connections to ensure compliance with all codes and laws.
   j. Any equipment installed by MCCNO to (1) assist in trouble diagnosis or problem resolution found not to be the fault of MCCNO or (2) collect information required to complete the installation that customer fails to provide may be billed to the customer at the prevailing rate.
   k. All service issues must be reported to the MCCNO Service Desk prior to the close of the event. Claims will not be considered unless filed in writing by the exhibitor prior to the close of the event. Credit will not be given for service cancelled and not used.

3. Cancellation – All cancellations must be submitted in writing. A $50.00 processing fee will be applied to orders cancelled prior to installation. NO credit is given for service cancelled after installation.

4. Wireless Specific – The use of any wireless device that interferes with the facility’s wireless data frequency is prohibited. Exhibitors are allowed to bring and utilize their own wireless routers. The exhibitor will be charged for a hardwired connection and an IP for each device connected to the router. MCCNO is NOT responsible for the configuration or operation of the wireless router. It is the responsibility of the exhibitor to ensure their equipment is properly configured and operates properly and not interfering with other exhibitors and/or MCCNO equipment.

14. Customer’s duties –
   a. Customer shall be liable for any loss or damage to the rental equipment arising from Customer’s negligence, intentional act, unauthorized maintenance or other cause with the reasonable control of Customer, its representatives, employees, agents or invitees. In the event of any loss or damage to the equipment for which the Customer is liable, Customer shall reimburse the Center for the reasonable cost of repair of replacement (or, at the Center’s option, the Center may apply all or a portion of the customer’s deposit as such reimbursement).
   b. The equipment shall remain the sole and exclusive property of the Center or its assignee, and nothing contained herein shall give or convey to Customer any right, title or interest whatever in the equipment which shall, at all times, be and remain personal property notwithstanding that it may be or become attached to or embodied in the realty.

15. Equipment Management – Customer will be responsible for returning equipment and related materials to the MCCNO Service Desk at the close of the event unless prior arrangements have been made with the Service Desk.
   a. A signature is required upon delivery of your rental hub(s). Please notify the MCCNO Service Desk when you are available to receive.
   b. The following costs will be charged to the customer’s credit card if equipment is not returned: Hubs - $250.00. A credit card is required for rental of all equipment.

16. Use of Network Connection –
   a. The network connection to be provided by MCCNO may be used only by the directors, officers and employees of the company, its guests, its agents and consultants while performing service for the company and cannot be resold or distribute to other companies. The services being provided by MCCNO will facilitate communications between the Company’s authorized users and the entities reachable through the national Internet. Users of MCCNO equipment and network services shall use reasonable efforts to promote efficient use of the networks to minimize, and avoid if possible, unnecessary network traffic and interference with the work of other users of the interconnected networks, specifically wireless interference.
   b. Users of MCCNO services shall not disrupt any of the MCCNO or other associated networks as a whole or any equipment of system forming part of their systems, or any services provided over, or in connection with MCCNO or other associated networks. MCCNO services shall not be used to transmit any communication where the meaning of the message, or its distribution, would likely be highly offensive to the recipient or recipients thereof.
   c. All devices for which MCCNO provides Internet or Networking connectivity shall be required to obtain a MCCNO assigned IP address.
   d. MCCNO will provide standard 10/100Mbps switched Ethernet-based connections with RJ-45 connections to each location as specified by the client. All data transmissions from connected client computers will be handled via copper and fiber optic based transmission media and routed/repeated as necessary to conform to Ethernet-based connectivity standards. MCCNO will only be responsible to the end of that connection or MCCNO provided device.

17. Internet Security Disclaimer – MCCNO does not provide security, such as but not limited to firewalls, etc for any data circuit(s) we provide. It is the sole responsibility of the customer to provide any necessary security. With execution of this document the customer is agreeing to the Terms and Conditions of this document and will hold MCCNO, its agents and contractors harmless for any and all liabilities arising from the use of non-secured circuits. The client is responsible for Anti-Virus protection on all devices. MCCNO requires that all devices directly or indirectly accessing the MCCNO network and Internet connection must have the latest virus protection software, window security updates, system patches and any technological cautions available/necessary to protect the MCCNO network, you and others from viruses, worms or any malicious programs and other disruptive appliances,

18. The exhibitor must provide some services (email, ftp, http servers, etc) that are required. The MCCNO provides standard Internet connectivity.

19. Indemnification –Customer hereby assumes liability for and agrees to indemnify protect and hold wholly harmless the Center and its agents, employees, officers, directors and any and all successors and assigns, for and against any and all liabilities, obligations, losses, damages, injuries, claims, demands, penalties, actions, costs and expenses, including reasonable attorney’s fees, in contact, in tort or otherwise, which result from or arise out of the negligent or wrongful use to the equipment or the services by the Customer or its representatives, agents, employees or invitees.