

ACCESS LAS VEGAS



**A GUIDE TO LAS VEGAS FOR
VISITORS WITH DISABILITIES**



A WARM WELCOME Awaits You in Las Vegas.

OUR GOAL IS FOR EVERYONE TO FEEL WELCOME IN LAS VEGAS – AFTER ALL, WE'RE OPEN 24 HOURS A DAY. THAT'S WHY WE'VE CREATED THIS GUIDE TO HELP YOU ACCESS ALL THE ATTRACTIONS, ENTERTAINMENT AND EXCITEMENT THAT MAKE LAS VEGAS UNIQUE.

AND, WHILE WE'RE PROUD OF THE ACCESS THAT'S AVAILABLE NOW, WE'RE ALWAYS STRIVING TO MAKE ALL THE SIGHTS AND SOUNDS OF LAS VEGAS AVAILABLE TO EVERYONE WHO VISITS. IF WE CAN ASSIST YOU OR SOMEONE YOU KNOW, PLEASE DON'T HESITATE TO CONTACT US SOON.

PARKING IS NOT A PROBLEM.

Bring along your hometown dashboard parking permit or your personal vehicle or if you plan to rent a vehicle in Las Vegas. Out-of-state permits are recognized. Temporary disabled parking permits are available through the Nevada Department of Motor Vehicles. Contact them in advance for an application at DMV Special Plates 775-684-4750 in Carson City or visit www.dmvnv.com. A physician's statement will be required. Alternatively, valet parking is available at most hotels.

PARATRANSIT WHEN YOU NEED IT.

In Southern Nevada, it's called RTC Paratransit, and if you're certified to ride the paratransit system in your hometown, bring your certification with you to ride ours up to 21 days without Nevada certification. To schedule rides, call 702-228-4800 from one to three days in advance.

PEDESTRIAN POINTERS

The Word on the Street.

To separate pedestrians from motorized traffic, overhead pedestrian bridges have been built over major intersections on Las Vegas Boulevard. Elevators and escalators assure easy overhead crossings at the Tropicana Avenue, Flamingo Road and Spring Mountain Road/Sands Avenue intersections.

The Fremont Street Experience was born by closing off Fremont Street (Downtown) and making it a domed pedestrian mall with the most fantastic light show you'll ever see. Accessible to all, it's not to be missed.

ACCOMMODATIONS

Have We Got a Room for You.

Las Vegas has more accessible guest rooms than any city in the nation – perhaps even the world. Many hotels offer rooms with roll-in showers, transfer showers, and tubs with built-in or portable seats. Ask your reservations agent to book a room with your specific needs in mind.

For additional details, please ask for the hotel's ADA coordinator.

ENTERTAINMENT AND DINING

The Show Won't Go on Without You.

Most Las Vegas showrooms have assistive listening devices for visitors with disabilities. Call ahead for more information. In addition, most restaurants, showrooms and lounges can conveniently accommodate wheelchairs.

CASINO GAMING

We've Left Nothing to Chance.

Every Las Vegas hotel has accessible slot machines, and many have wheelchair access to table games too. What's more, casino staffs are well-trained to help visitors with disabilities play casino games. Many casinos offer sign language interpreters for available gaming lessons. Call in advance for details. Most bingo parlors have Braille and large-print game cards, and some of the larger establishments have electronic bingo, where players with vision or dexterity problems can play up to 100 cards at once.

SHOPPING

Buy, Browse or Both.

All Las Vegas malls are accessible, with many offering free wheelchair rentals and other services. For additional information regarding specific needs, contact the shopping venue of your choice for additional details.

POOLS AND SPAS

Get in the Swim.

Don't forget to bring your swimsuit, because most Las Vegas hotels have lifts to assist you into our beautiful pools! You may also find a wheelchair-accessible "beach" entrance at some Las Vegas hotels. Go ahead, make a splash!

VISITOR INFORMATION

What to Know Before You Go.

For general information or a complimentary visitors guide, call the LVCVA at 702-892-7575. You may also access a voice recording of the current month's showguide at the same number. Dial 711 for Telecommunications Relay Service.

TRANSPORTATION

Getting Around Town.

At McCarran International Airport, lift-equipped shuttles are available with service to any hotel with rates starting at \$7.50.

The following companies offer accessible transportation:

Airport Shuttle Corp.

Located outside Terminal 1, Door No. 8 and Terminal 3, Door No. 51. Call 1-888-554-1156 or 702-444-1234.

Bell Trans/Grayline

Located outside Terminal 1, Door No. 9 and Terminal 3, Door No. 52. Call 1-800-274-7433 or 702-739-7990.

Showtime Tours

Located outside Terminal 1, Door No. 10 and Terminal 3 (Domestic), Door No. 52 or Terminal 3 (International), Door No. 57. Call 702-895-9976.

Super Shuttle

Located outside Terminal 1, Door No. 11 and Terminal 3, Door No. 51. Call 1-800-258-3826 or 702-808-3514. In all cases, airport shuttles run every 15 to 20 minutes. No advance reservations are needed from the airport. Some shuttles accommodate one wheelchair/scooter; some accommodate two. Call again to schedule your return to the airport.

McCarran International Airport provides a complimentary shuttle between Terminal 1 and Terminal 3. The shuttle stop is located on Level 0 at Terminal 1 and outside Door No. 55 at Terminal 3.

RTC Paratransit

The RTC Paratransit Shuttle service is available by reservation at Terminal 1 and Terminal 3. To make a reservation visit rtcnsn.com or call 702-228-4800/TTY 702-676-1834.

The Terminal 1 shuttle stop is just outside the doors on Level Zero and the Terminal 3 stop is located on Level Zero, outside Door exit 55.

Call a Cab.

All Las Vegas taxi companies have lift-equipped vans that can accommodate one wheelchair or scooter.

You can call a cab from your room, a dedicated taxi phone, or just ask the doorman at your hotel for an accessible taxi van.

Get on the Bus.

The fully accessible RTC Transit (Regional Transportation Commission of Southern Nevada) includes buses that are lift-equipped, kneel to the curb, and have low floors. Each bus accommodates two wheelchairs, and offers reduced fares for seniors and visitors with disabilities. The Strip route bus runs 24 hours a day. Call 702-228-RIDE or 702-228-4800 for routes, schedules or help in riding the bus.

If you're out and about on the Strip or Downtown, consider these handy options: The Las Vegas Monorail runs on the east side of the Strip between SLS Las Vegas and the MGM Grand and serves the Las Vegas Convention Center. Hotel-operated monorails also run between the Mirage and Treasure Island and between the Excalibur and Mandalay Bay. ALL monorails are accessible.

ACCESS AT THE AIRPORT

McCarran International Airport is committed to providing all customers with convenient access to public facilities and services. If you need help while traveling through McCarran International Airport, pick up a white courtesy phone to connect to an operator, or ask a uniformed passenger service representative at an airport information booth or any airport employee.

Wheelchair Service

McCarran International Airport offers courtesy wheelchair service to passengers with special needs. Arrangements should be made in advance through your airline of choice. Otherwise, dial "0" on any white courtesy phone or call 702-261-5211 for assistance.

Restrooms

McCarran provides fully accessible family care restrooms in all terminals.

Paging

Courtesy phones are located throughout Terminal 1 (T1) and Terminal 3 (T3). For the hearing-impaired, TTYs are available at the following airport locations:

- T1 Baggage Claim
- T1 Central Ticketing
- T1 Esplanade
- T1 A, B and C Gates
- D Gates
- T3 Baggage Claim
- T3 E Gates

The paging office has a TTY to receive your calls. A TTY information line is available by calling 702-261-3111.

Visual Paging

Visual paging is available upon request, 24/7. Visual pages are displayed on the flight information display screens (FIDS). For assistance with visual paging, dial "0" on any white courtesy phone, call 702-261-5211, or ask a uniformed passenger service representative at an airport information booth or any airport employee.

Service Animal Relief Areas

The airport has designated enclosed areas where travelers with service animals can take their animals to relieve themselves. There are currently four locations, two at Terminal 1 and two at Terminal 3.

ADDITIONAL SERVICES

for People with Disabilities

SIGN LANGUAGE INTERPRETERS

AMERICAN SIGN LANGUAGE COMMUNICATION
Phone: 702-610-4722
Toll-Free: 800-908-3386
Fax: 702-990-9445
www.aslcomm.com

COMMUNICATION ACCESSING NETWORK
Phone: 702-379-1678
Toll-Free: 866-531-5968

PRESTON BASS INTERPRETING SERVICES
Phone: 702-228-5181
Fax: 702-228-5183
TTY/Videophone: 702-228-5182
www.prestonbass.com

VALLEY BRAILLE SERVICE
Phone: 702-346-8995
Toll-Free: 855-687-3770
Fax: 702-346-8465
www.valleybraille.com

PERSONAL CARE/ HEALTH SERVICES

ALL CARE HOME HEALTH
2575 Montessori St., Suite #100
Las Vegas, NV 89117
Phone: 702-222-0605
Fax: 702-222-0636
www.allcarevegas.com
(RNs, CNAs, PCAs)

DEAF & HARD OF HEARING ADVOCACY RESOURCE CENTER
3120 S. Durango Dr., Suite 301
Las Vegas, NV 89117
TTY/VOICE/VP: 702-363-3323
Fax: 702-685-0324
www.dhharc.org

EQUIPMENT RENTALS

ABILITY CENTER
6001 S. Decatur Blvd., Suite N
Las Vegas, NV 89118
Phone: 702-434-3030
Toll-Free: 800-546-7622
Fax: 702-434-3014
www.abilitycenter.com
(Manual wheelchairs, electric scooters and repairs, accessible vans)

SCOOTERBUG
3250 W. Ali Baba Ln.
Las Vegas, NV 89118
Phone: 702-736-4399
Toll-Free: 800-877-6106
Fax: 702-736-5900
www.scooterbugmobilityrentals.com
(Rents scooters, power chairs and walkers for large groups and individuals)

DESERT MEDICAL EQUIPMENT
3555 W. Reno Ave., Suite F
Las Vegas, NV 89118
Phone: 702-876-9171
Fax: 702-876-9083
www.desertmedicalequip.com
(Wheelchairs, seating and positioning equipment, scooters, lifts and ramps, walkers/canes, personal care/bath products, and oxygen and concentrator rentals)

LAS VEGAS WHEELCHAIRS
500 S. Martin Luther King Blvd.
Las Vegas, NV 89108
Phone: 702-678-6267
Fax: 702-678-6661
www.lasvegaswheelchairs.com
(Manual/power wheelchairs, scooters, beds, lifts, oxygen, nebulizers, etc.)

FEDEX OFFICE
Las Vegas Convention Center
3150 Paradise Rd.
Las Vegas, NV 89109
Phone: 702-943-6780
Fax: 702-943-6781
www.fedex.com

INTERMOUNTAIN MEDICAL PRODUCTS, INC.
6955 N. Durango Dr., Suite 1115-120
Las Vegas, NV 89149
Phone: 702-631-1197
Fax: 702-974-1725
(Orthotics, rehab equipment and supplies)

SCOOTAROUND, INC.
3111 S. Valley View Blvd., Suite Y105
Las Vegas, NV 89102
Toll-Free: 888-441-7575
www.scootaround.com
(Scooter rentals, attendees shuttling and facility management for special needs and disabled visitors)

LAS VEGAS SCOOTERS
4350 S. Arville St., Suite 40
Las Vegas, NV 89103
Phone: 702-610-4905
Toll-Free: 877-524-5308
www.702scooters.com

UNIVERSAL MOBILITY
5225 S. Valley View Blvd., Suite 10
Las Vegas, NV 89118
Toll-Free: 800-852-3006
Phone: 702-262-0041
Fax: 702-262-0045
www.universalmobilityequipment.com
(All medical equipment)

MISCELLANEOUS ASSISTANCE

LAS VEGAS CONVENTION AND VISITORS AUTHORITY
ADA Coordinator
Phone: 702-892-7417
Fax: 702-892-7671
Dial 711 for Telecommunications Relay Service
www.VisitLasVegas.com

RELAY NEVADA SERVICES
Voice: 800-326-6888
TTY: 800-326-6868



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3150 Paradise Rd.
Las Vegas, NV 89109
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